



RESIDENTIAL WARRANTY COMPANY, LLC

5300 Derry Street, Harrisburg, PA 17111-3598 1-800-247-1812 FAX 717-561-4494

February 2010

Duane Hartman
Hartland Homes, Inc.
601 W. Prospector Court
Lincoln, NE 68542

Dear Mr. Hartman:

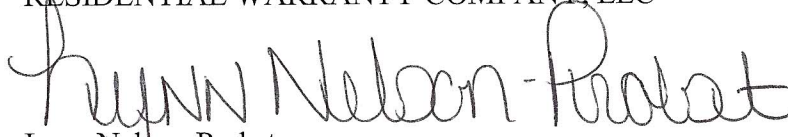
In recognition of quality building practices and exceptional customer satisfaction, Residential Warranty Company, LLC (RWC) is extremely pleased to present you with the Incentive Program Award of Distinction. This award is being given as a result of your exemplary building practices and the superior customer service you provide. Hopefully, you will proudly display this award as a symbol of your building excellence.

RWC members are part of an elite group. As you know, each member is screened annually for financial stability, ethical customer service and quality workmanship. Your company has continually exceeded those criteria since becoming a member. This distinction becomes even more evident when your company's claims experience is taken into consideration.

Please use this award to prominently display your achievement. Know also that RWC is extremely proud to be associated with a builder of your high caliber. Congratulations!

Sincerely,

RESIDENTIAL WARRANTY COMPANY, LLC



Lynn Nelson-Probst
Vice President of Sales

LNP/jll